(20518)        Roll No. .....................

BCA- VI Sem.

# 18029

## B. C. A. Examination, May 2018

## KNOWLEDGE MANAGEMENT

### (BCA-604)

### (New)

Time : Three Hours]      [Maximum Marks : 75

### Section-A

### (Very Short Answer Questions)

Attempt all the *five* questions. Each question carries 3 marks. Very short answer is required.

3×5=15

1. What is the difference between tacit and explicit knowledge ? Give an example.

2. Write down the application of knowledge management.

3. What is a classification tree ?

4. What do you mean by knowledge management appreciation ?

5. Explain decision support system.

### Section-B

### (Short Answer Questions)

Attempt any *two* questions out of the following three questions. Each question carries 7½ marks. Short answer is required.     7½×2=15

6. Briefly explain infrastructural requirement for KM system.

7. Describe the differences and similarities among data mining, and business intelligence. How are they related ?

18029

8. Explain about the types of knowledge with neat diagram.

## Section-C

### (Detailed Answer Questions)

Attempt any *three* questions out of the following five questions. Each question carries 15 marks. Answer is required in detail. 15×3=45

9. Discuss and differentiate knowledge management tools and techniques.

10. How the knowledge is created in an organization ? Explain the steps involved in knowledge creation. What are the challenges faced by organization in building a knowledge management system in an organization ?

11. What is expert system ? How and where it works ? Also explain the benefits and limitations of expert system.

12. What is Groupware in the E-World ? Explain about Groupware technologies.

13. Write short notes on any three of following : 5×3
    (a) OLAP
    (b) Association rules
    (c) Knowledge management strategies
    (d) Decision-making architecture.