

18029 (CV)

B.C.A. Examination, June-2020

KNOWLEDGE MANAGEMENT

(BCA-604)

Time : Two Hours] [Maximum Marks : 75

Note : Attempt **all** the sections as per instructions.

Section - A

Note : Attempt any **four** questions. Each question carries 3.75 marks.

$$3.75 \times 4 = 15$$

1. What do you understand by Groupware Technologies?
2. What do you understand by OLAP?
3. What do you understand by Multidimensional analysis?
4. What is Data marts?
5. What is Link Analysis?

Section - B

Note : Attempt any **one** question from this section. Each question carries **15** marks. $1 \times 15 = 15$

6. What is Group decision support system? Explain with its components.
7. What do you understand by Artificial Intelligence? Explain.
8. What do you understand by KM System? Explain.

Section - C

Note : Attempt any **two** questions. Each question carries 22.5 marks.

$$2 \times 22.5 = 45$$

9. Write short notes on any **3**:
 - (a) Meta Data
 - (b) Data Warehouse
 - (c) Expert System
 - (d) OLTO

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10. What is Knowledge Management? Discuss the prime organizational knowledge management process.
11. What do you mean by a business expert system? Mention the benefits of expert system.
12. Explain the dataware architecture?
13. Write down the techniques of knowledge management appreciation & limitations?