https://www.ccsustudy.com

(21216)

Roll No. .....

BCA-1 Sem.

# 18003

## B. C. A. Examination, Dec. 2016

## Principles of Management

(BCA-104)

(New Course)

Time: Three Hours]

[Maximum Marks: 75

Note: Attempt questions from all Sections as per instructions.

# Section-A

### (Very Short Answer Questions)

Answer all the five questions. Each question carries 3 marks. Very short answer is required not exceeding 75 words.  $3 \times 5 = 15$ 

- Differentiate between centralization and decentralization. 1.
- What are the barriers to effective communication? 2.
- How does environment affect organizational change? 3.

https://www.ccsustudy.com

- Explain any two business strategies. 4.
- What are the various leadership styles? 5.

https://www.ccsustudy.con

https://www.ccsustudy.com

6.

https://www.ccsustudy.com

(2)

#### Section-B

### (Short Answer Questions)

Answer any two questions out of the following three questions. Each question carries 71/2 marks. Short answer is required not exceeding 200 words. 71/2×2=15 What do you understand by 'Management by Objectives'?

- 7. What is the role of controlling in an organization?
- 8. What are the skills required by manager at different levels?

#### Section-C

### (Detailed Answer Questions)

Answer any three questions out of the following five questions. Each question carries 15 marks. Answer is required in detail. 15×3=45

- Critically analyze the 'Hierarchy of Needs' theory. 9.
- 10. What is the need for delegation of authority? What difficulties may arise in delegation?
- 11. What do you understand by the term 'strategy'? How are companies changing their strategies to compete in new business environment?
- 12. Explain the need and importance of coordination in an organization.
- 13. How can change be successfully managed in an organization? Explain with the help of any suitable model.

18003-2